Santa Fe Palms Terms & Conditions

The management and staff of Santa Fe Palms RV Resort appreciate that you have chosen to spend your time with us and wish for ALL our guests to enjoy their visit. Please abide by the following rules and guidelines. Should you have any questions or concerns, please let a staff member know.

RESERVATION // CANCELLATION POLICIES

- All site fees are due and to be paid at the time the reservation is made or at check-in.
- Reservations guarantee a site type, NOT a specific site number. Not all requests can be met. Any unlocked booking may be moved to a different site.
- Cancellations made 72 hours (3 Days) before your arrival will incur a $50 cancellation fee. Cancellations within 72 hours (3 Days) or less of your arrival date will result in a fee equal to a 1-night stay. No refunds or credits will be issued for early departure or adverse weather conditions.
- Registrants are responsible for credit card fees (3.50%) aside from their initial reservation, such as reservation changes, reductions, or cancellations

CHECK IN // CHECKOUT

- Check-in time is 1:00 PM. Check-out time is 11:00 AM.
- Failure to check out on time will result in late charges. If failure to depart disrupts the arrival of the next guest, the occupying guest can be fined up to $250.
- Late check-outs may be accommodated based on availability. Please inquire at the office on the date of departure for availability and pricing.

RV'S // VEHICLES

- Only 1 RV unit per site. All RVs must be 10 years or newer for all stays; otherwise, prior approval by management is required.
- Tents, Add-A-Rooms, etc. are not allowed at the resort.
- Maximum of 1 vehicle per assigned site. Electric cars must pay for charging. Parking on roads, grassy areas, vacant sites, and/or protruding into the street is prohibited and can be towed at the owner's expense or fined $100.
- Registration tags must be visibly displayed on all RVs, vehicles, and overflow items while on the resort property.
- All boats, boat trailers, car caddies, etc., must be registered at the front desk and be parked in the 53rd Ave car park with a visible parking tag.
- Golf carts are allowed ONLY ON THE STREETS. Golf carts are prohibited on grass, sidewalks, courts, and other similar areas. No ATVs or UTVs are permitted on the premises.
- Individuals without a current driver's license may not operate any motorized vehicle in the resort.
- The resort speed limit is 5 mph. We have pets being walked and children riding bikes on the street. Please be aware that this policy is strictly enforced with zero tolerance. Failure to comply will result in eviction with no refund.

PROPERTY // SITE

- The cleanliness of the resort is important to us. Sites are to be kept clean and orderly, as determined by management.
- Trash can be disposed of in trash cans throughout the resort. DO NOT LEAVE TRASH OUT OVERNIGHT.
- Wastewater must be discharged into authorized receptacles only and never discharged onto the ground. Sewer collars or approved sealed sewer connections are always required. Please ensure all your hookups are in good working order.
- Campfires must be attended, under control, always, and only in approved fire pits. We do have firepits available for rent.
- No outside firewood allowed. Firewood is available at the store. Please stack firewood on concrete.
- Spikes, posts, and other objects, including decorative items, pet posts, clotheslines, attachments, and/or flag poles, may not be attached and /or driven into any surface on or around sites. Violators will be responsible for any damage caused.
- Mats, area rugs, etc. (anything that can leave dead areas on the lawn) are not allowed.
- All buildings in the resort, including the pool deck and Lanai, are smoke-free—this includes electronic smoking devices. Please properly dispose of all cigarettes in designated receptacles.

Amenities

Gate Access	Fitness Room
Security Conscious	Pickleball Court
High-Speed Fiber Optic Wi-Fi	Many Pull-through Sites
Beautiful Lanai	All Sites Full Hook-up
Swimming Pool	Restrooms/Showers/Laundry

REGISTRANTS / / VISITORS

- FIREARMS, LETHAL WEAPONS OR FIREWORKS ARE PROHIBITED ON RESORT PROPERTY.
- Quiet hours are from 11PM to 8AM. The operation of generators is prohibited once on site.
- A maximum of 4 people per site. Additional charges will be applied for each additional guest.
- Resort registrants are responsible for the conduct and safety of all the occupants and invitees of their unit/vehicle/site in the resort.
- All visitors must register with the front desk before entering the resort and display a parking pass.
- Guests may not sell, rent out, advertise, or offer services while in the resort without management permission.
- For the security and privacy of all guests, please do not give out the gate code.
- Resort guests are financially responsible for any damage to Resort property, intentional or accidental. Any costs for the replacement of damaged property will be passed on to the violator. Willful damage or defacing of Resort property will result in immediate eviction and prosecution.
- Guests and invitees use the Resort facilities and amenities at their own risk. The Resort is not responsible for loss or damage resulting from fire, accident, theft, weather, or catastrophic events.
- Common courtesy will prevail between all people in the Resort. Profane, abusive, domestic violence, sexual harassment, or threatening language or action directed at Resort personnel or other Resort guests is prohibited. Anyone engaging in such activity will be evicted from the Resort and will not receive a refund. Any guest whose actions interfere with the Resort's operation will be evicted.
- SFPRV is privately owned. Resort management reserves the right to select our guests and also reserves the right to refuse service to anyone.

POOL RULES

- Pool hours are dawn to dusk.
- There is NO LIFEGUARD ON DUTY. All persons use the pool at their own risk and are to comply with all POSTED RULES. Children under the age of 16 must be accompanied by an adult over the age of 18.
- Proper swimming attire is required for pool use. Individuals who are not "potty-trained" must wear swimming pool-approved diapers.
- All persons must use on-site showers immediately before entering the pool.
- NO GLASS ALLOWED IN THE POOL AREA. Broken glass could result in the pool being emptied and properly cleaned, as well as possible medical treatment if someone is harmed by broken glass. The guest at fault WILL be responsible for these costs.
- Management reserves the right to close the pool at its discretion.

PET POLICY

- A maximum of two (2) pets are allowed per site unless approved by resort management. ***No pure breeds or crossbreeds of Akitas, Chows, Wolves, Rottweilers, Pit Bulls, Dobermans or any undomesticated or vicious animals allowed in the resort.***
- Owners are legally responsible for their pets and injury, or loss caused by their pets.
- Pets must be on a leash and with their owner when outside of the RV unit. Please ensure that all pets have access to water bowls outside.
- Excessive barking and/or aggressive behavior will not be tolerated. Behaviors may result in immediate removal from Resort.
- Pet waste must be immediately and properly disposed of. Failure to do so will result in a $50 fine. Pet waste stations are conveniently located throughout the park. This includes the pet park. Please do not toss cigarette butts into the grass area of the dog park.
- Pets are not permitted to urinate or defecate on other people's personal property.

ATTENTION

* All rules and regulations will be enforced, and all guests and vendors are responsible for abiding by the Resort's rules and regulations. Any person who fails to adhere to Resort rules and policies may be evicted from the Resort at the sole discretion of the Resort management. These rules and policies supersede any previous rules or policies that have been written or discussed. The management reserves the right to evict anyone whose behavior is detrimental to the resort and its guests, or for failing to comply with the resort's rules.

** The Resort reserves the right to make changes to the rules and policies at any time, without prior notice.*

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The Palms
Santa Fe Palms RV Resort

To Alachua
To Gainesville
Northwood
Hawthorne
Gainesville
NW 53rd Ave.
NW 41St.
NW 16th Blvd.
NW 23rd Ave.
NW 43rd St.
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NE 15th St.
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NORTH

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